



Certificate



Certificate number: 2024-007

Certified by EY CertifyPoint since: February 27, 2024

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Privacy Information Management System as defined and implemented by

Smartsheet, Inc.*

located in Bellevue, WA, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27701:2019

Issue date of certificate: February 27, 2024

Re-issue date of certificate: December 22, 2025

Expiration date of certificate: February 26, 2027

EY CertifyPoint will, according to the certification agreement dated June 9, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2022 certification with certificate number 2024-004.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate with regard to the specific requirements for privacy as stated in the Statement of Applicability, version 1.8, dated July 29, 2025.*

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

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Smartsheet, Inc*

Scope for certificate 2024-007

The scope of this ISO/IEC 27701:2019 certification is limited to the Privacy Information Management Systems (PIMS) supporting Smartsheet Online Services, in accordance with the statement of applicability. The scope of the PIMS includes:

- Equipment, data, connectivity, policies, procedures, and personnel required for the production availability of Smartsheet service offerings
- Networks, operating systems, and applications used within the processing facilities
- Engineering, Information Technology, Legal, People, Product, Risk, and Security teams
- Personal Data processing activities where Smartsheet acts as the data controller, as documented in the Smartsheet Privacy Notice
- Customer Content and related processing activities where Smartsheet acts as the data processor

Scope exclusion:

- Smartsheet Gov, an individual product offering of Smartsheet's Online Services offered to US government entities
- All office locations and third-party processing facilities other than the HQ location (Bellevue, USA).

Privacy Information Management System is centrally managed out of Bellevue, WA, United State of America. The scope mentioned above applies to the following:

10500 Ne 8th St. Suite 2000, Bellevue, WA 98004, USA

The Privacy Information Management System mentioned in the above scope is restricted as defined in "Information Security Management System and Privacy Information Management System Manual" version 4.0, signed on September 17, 2025.

This scope is only valid in connection with certificate 2024-007.