Certificate

Certificate number: 2024-004

Certified by EY CertifyPoint since: February 27, 2024

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

Smartsheet, Inc.*

located in Bellevue, WA, USA is compliant with the requirements as stated in the standard:

ISO/IEC 27001:2022

Issue date of certificate: February 27, 2024
Expiration date of certificate: February 26, 2027

EY CertifyPoint will, according to the certification agreement dated June 9, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 1.5, dated March 1, 2023.

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

Smartsheet, Inc.

Scope for certificate 2024-004

The scope of this ISO/IEC 27001:2022 certification is as follows:

The certificate scope comprises of the ISMS supporting the operations underlying the provision of Smartsheet services to commercial, regional, and government customers within the technical and organizational boundaries of Smartsheet.

The organizational scope includes Compliance, Risk, Security, Information Technology, Infrastructure Operations, Product Development, Workplace services, People & Culture and Legal teams affecting the ISMS.

Smartsheet's ISMS serves to identify and mitigate risks affecting the business and technical operations of Smartsheet's cloud-based platform.

Assets under Smartsheet's ISMS include all production processing facilities equipment, data, connectivity, policies, procedures, change control and personnel required for production availability of all Smartsheet service offerings.

Technologies included within the scope of Smartsheet's ISMS includes network and system operating systems, and applications utilized within the processing facilities.

The Information Security Management System is centrally managed out of Bellevue, WA 98004, USA. The scope mentioned above applies to the following location and covers approximately 3600 employees:

500 108th Ave NE, #200 Bellevue, WA 98004, USA

Scope Exclusion:

► Smartsheet Gov, an individual product offering of Smartsheet's Online Services offered to US government entities, is governed by FedRAMP and has a separate accreditation.

► Office facilities:
  ■ Boston, USA
  ■ London, UK
  ■ Sydney, Australia
  ■ San José, Costa Rica

► Processing facilities:
  ■ Location of AWS data processing facility for commercial:
    ▪ us-east-1 for primary production

This scope is only valid in connection with certificate 2024-004.

Smartsheet, Inc.

Scope for certificate 2024-004

- us-east-2 for disaster recovery (DR) production
- US Gov West (location of AWS data processing facility for government),
- **EU regions processing facilities:**
  - eu-central-1 for primary production
  - eu-west-2 for DR production
- **Google Cloud Platform (GCP)**

The Information Security Management System mentioned in the above scope is restricted as defined in "ISMS and PIMS Policy" version 2.1, signed on February 23, 2024.

This scope is only valid in connection with certificate 2024-004.

Digital version