



Certificate



Certificate number: 2025-019

Certified by EY CertifyPoint since: December 22, 2025

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Business Continuity Management System as defined and implemented by

Smartsheet, Inc.*

located in Bellevue, WA, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 22301:2019

Issue date of certificate: December 22, 2025

Expiration date of certificate: December 21, 2028

EY CertifyPoint will, according to the certification agreement dated June 9, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate.*

DocuSigned by:

Jatin Sehgal

3DADCF3CCF6943C...

J. Sehgal | Director, EY CertifyPoint

Smartsheet, Inc.*

Scope for certificate 2025-019

The scope of this ISO 22301:2019 certification is limited to the Business Continuity Management System ("BCMS") supporting the Smartsheet Online Services, underlying the provision of Smartsheet services to commercial customers within the organizational boundaries of Smartsheet. The organizational scope includes:

Compliance, Risk, Security, Information Technology, Infrastructure Operations, Product Development, Workplace services, People & Culture and Legal teams affecting the BCMS.

Scope exclusion:

- Smartsheet processes that are not required to be restored within 24 hours
- Smartsheet Gov, an individual product offering of Smartsheet's Online Services offered to US government entities
- All office locations and third-party processing facilities other than the HQ location (Bellevue, USA).

The Business Continuity Management System is centrally managed out of Bellevue, WA, USA. The scope mentioned above applies to the following location:

10500 Ne 8th St. Suite 2000, Bellevue, WA 98004, United States of America

The Business Continuity Management System mentioned in the above scope is restricted as defined in "Business Continuity Policy" version 3.0, signed on November 22, 2024.

This scope is only valid in connection with certificate 2025-019.