Status View App

Streamline your request queue and give end users ongoing visibility into request status.

The process of collecting requests and reporting on status adds needless burden staying up to date on request activity for both end user and admin. Smartsheet's StatusView application enhances the power of Smartsheet's flexible design and web form capabilities to enable a seamless request / ticketing process.

smartsheet.com
(844) 324-2360
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Status View App
Overview

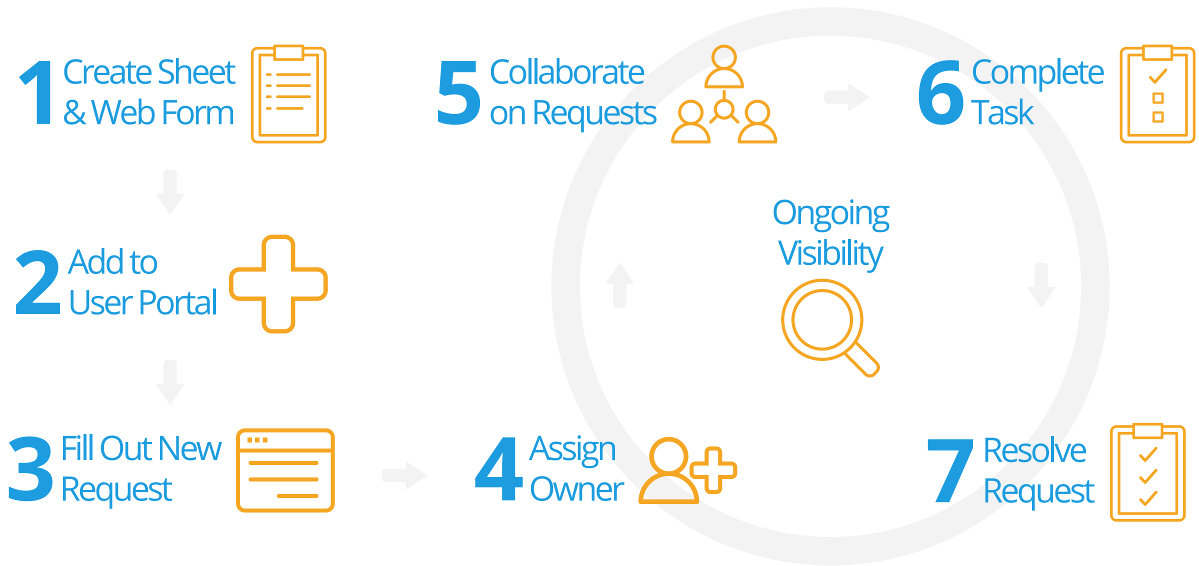
Visibility & Transparency
Give users personalized portals that display their request information. Users see status updates, who is working on the requests, and can reopen tickets with ease.

Complete the Process
Create a request management process with StatusView and Smartsheet. End users submit and track requests, while administrators manage how work gets done and track key metrics in Smartsheet.

Adaptable System
Easily iterate request processes using StatusView and Smartsheet. The flexibility of the system allows for real-time adjustments, no developer required.

Standardized Intake
Ensure a consistent request process by standardizing intake channels, capturing communications, and creating automatic escalation protocols.

Take Control of Your Request Process



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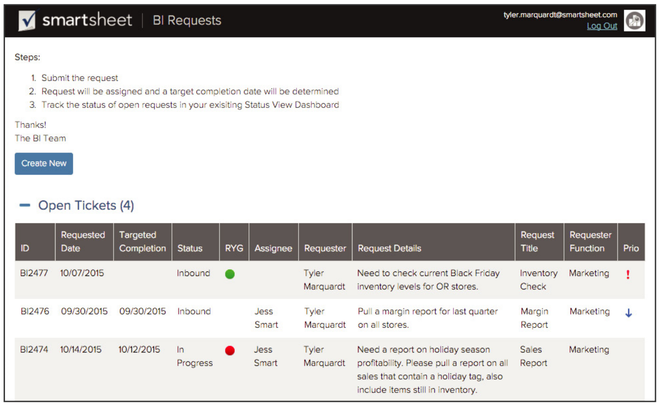
Status View App
Overview

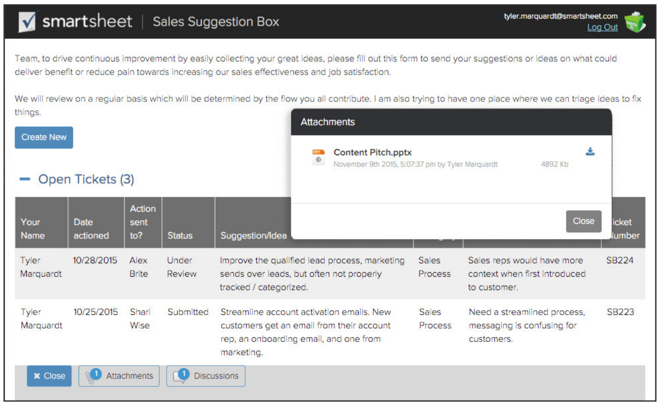
BI Request Management

Allow users to easily submit requests to analyze sales numbers, customer data, and general business performance. End users can get real time visual status updates all from their request portals.



Sales Suggestion Box

Improve the process for collecting ideas to improve sales effectiveness and job satisfaction. End users and admins can attach files and discuss on suggested improvements.



IT Requests

Smartsheet's StatusView app allows admins to set up complete IT portals. Users have first hand access to help content, as well as a way to submit a new ticket if needed.