

MOBILE DEVICE MANAGEMENT POLICY



VERSION HISTORY				
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1. BACKGROUND

This section gives the foundation for your organization's mobile device management policy, explaining why your organization created it and detailing practices and requirements for the safe use of mobile devices in an effort to protect the company's infrastructure.

It will also provide the objectives your organization intends to achieve by creating and implementing the policy.

2. SCOPE

This section details everything that your policy covers, including all mobile devices that are company or employee owned.

3. ACCEPTABLE USE

This section is the guts of your policy. Here, you should outline the activities that fall under acceptable use and include the following.

- The company's definition of acceptable use.
- Blocked websites.
- Camera and video usage.
- Prohibited use of device.
- Permitted apps.
- Prohibited apps.
- Company resource accessibility.

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4. MOBILE DEVICE SECURITY REQUIREMENTS AND SUPPORT

This section outlines any device requirements and company support offerings.

- Operating system requirements.
- Password requirements.
- Patch and upgrade requirements.
- What does the organization's IT department support?
- Does the company configure employee mobile devices? If so, are there specific features, apps supported?
- Will MDM software be used to manage and support devices? If so, what will the MDM software do?

5. RISK MANAGEMENT

This section includes the rights of the company in case of a lost/stolen device or employee termination. The ability to wipe a device, reporting procedures, and ethical usage may be included here.

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