

Application Access Controls

- User accounts provisioned
- Access levels modifiable, user privileges limited to job function
- Periodical access reviews scheduled
- Password complexity requirement
- Admin activity monitored

Database Access Controls

- Database admin accounts controlled
- Admin activity monitored
- Application access to database restricted

Operating System Access Controls

- System installation checklists or images used
- Security and event logs enabled
- Unnecessary services turned off

Virtual Access Controls

- Access to hypervisors restricted
- Access levels modifiable
- Periodical access reviews
- Password complexity requirement
- Secure configuration guide applied to hypervisors and SANs
- Access to services running on host restricted

Network Access Controls

- Firewall for remote access
- IDS for remote access
- IPS for remote access
- VPN for remote access
- MFA for remote access

Physical Security Controls

- Physical perimeter protections
 - Locks
 - Badge access
 - Battery backup up
 - Generators
 - HVAC

Anti Malware Controls

- Anti-virus software
- Gateway filtering
- Browser protections

Vulnerability Management Controls

- Scanning and remediation for vulnerabilities
- Patch management program

Software Development Controls

- Software development lifecycle established
- Secure coding and web app firewall/security testing

Change Management Controls

- Process for change management instated
- Inventory of IT assets

Disaster Recovery Controls

- Backups for systems and data
- Disaster recovery plan established and regularly tested
- Business impact analysis plan established and regularly tested

Vendor Management Controls

- Security clauses included in contracts
- SLA's are monitored
- Vendor incident notifications sent to subservice organizations

Incident Management Controls

- Incident response plan instated and regularly tested
- Customers notified following vendor incidents

User Awareness Controls

- Users trained on security
- Background checks for new employees
- Duties separated and documented
- Security logs collected and reviewed

Data Protection Controls

- Encryption in transit and at rest
- Data classification
- Usb restrictions in place
- Removal of data from storage media

Asset Management Controls

- Hardware and software inventoried
- Installation of unauthorized software, utility and audit tools prohibited
- System capacity and performance monitored

Security Program Controls

- Risk assessments regularly performed regularly
- Risks mitigated to acceptable levels
- Information security policies approved and in place
- Periodical independent audits performed